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THE HUMAN RIGHTS BRANCH

ANNUAL REPORT

FOR THE CALENDAR YEAR 1970

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SUMMARY OF THE OPERATIONS OF THE HUMAN RIGHTS BRANCH FOR THE CALENDAR YEAR 1970.

1970 witnessed a number of significant staff changes in the Human Rights Branch; and for the first time since its inception the Branch was headed by an Administrator whose departmental responsibilities resided primarily within the human rights arena. H. C. French, the Branch's original Administrator and the person largely responsible for the successful launching of the Branch's enforcement and educational work, was promoted to the position of Vice-Chairman of the Board of Industrial Relations. His successor at the helm of the human rights operation was K. C. Henders, the Province's first Human Rights Officer. We were most fortunate in obtaining the services of Mr. E. Harrison - an individual with a broad range of experience in working with people of differing backgrounds - to fill the Human Rights Officer's post. As a result of her added responsibilities, Mrs. B. Stanford was, during the course of the year, promoted from Clerk Stenographer I - II to Clerk Stenographer III.

As more Alberta citizens became aware of the service that this Branch can offer them, the case load continued to climb. This year the Branch had 101 concerns registered with it (see statistical breakdown). Again, a few of these related to areas which are definitely within the human rights realm - such as discriminatory signs, age, sex, and accommodation in premises which have less than three self-contained rental units - but which are not yet covered by statute.

The educational program of the Branch continued to bring us into contact with the various ethnic organizations such as the Canada India Society, the Napi Friendship Association, the Metis Association of Alberta, the Alberta Native Women's Cultural Society and the Alberta Indian Association. We have also worked intensively with heads of service agencies such as in the Grande Prairie "Concern 70" program undertaken jointly with the National Film Board and the Citizenship Branch, Department of the Secretary of State. We continue to fill requests to address groups and appear on radio and television programs, and act as resource persons at workshops and conferences. Other continuing activities include the dissemination of human rights brochures, display scrolls, placards, and the program to remove discriminatory specifications from application for employment forms used within this Province. The Branch has also responded to 144 specific requests for human rights information as well as numerous telephone inquiries.

Human Concern, the Branch quarterly newsletter, continues to be well received by its reading public and the Branch has received several letters commenting positively on the place this informational periodical is filling in the community. Approximately 1,200 copies of each issue of this magazine are distributed with three-quarters of these being forwarded to regular subscribers. Additional copies have been sometimes requested for use in educational programs and with discussion groups at points throughout the Province.

In October of this year, the Branch launched a campaign to acquaint the owners of apartment buildings with the legislation governing anti-discriminatory measures in apartment rentals. 3,700 attractive brochures, along with an accompanying letter setting forth the philosophy

and intent of such measures, were forwarded to the management of apartments throughout Alberta. Such response as we have had was definitely in favor of such steps being taken. Further requests for this material have been received from realty firms and interested individuals.

The Human Rights Branch library is currently undergoing a reorganizing process which, when completed, should give us the most comprehensive collection of documents of such a nature in the Province. As such, it should prove invaluable not only to Branch staff but to all residents who are conducting studies or research in what is rapidly becoming a vital and expanding branch of the social sciences.

To increase the input of information coming to it, the Human Rights Branch this year established communication links with all kindred agencies throughout the North American continent. We are now receiving reports, newsletters, legislation and other relevant materials from 52 jurisdictions, all of which should greatly assist us in keeping abreast of latest developments in this field throughout Canada and the United States.

The Branch was represented at leadership levels during the past year at the Canadian Human Rights Administrators Conference, Quebec City, the 19th Annual Labour Institute on Race Relations in Vancouver, the Alberta Motel Association meeting in Banff, the Canadian Council of Christians and Jews Conference on Police-Community Relations in Calgary, Canadian Council of Christians and Jews Conference on Human Relations for Labour and Management in Toronto, the Multi-Culturalism for Canada Conference and the Alberta Human Rights Association Annual Conference, both held in the City of Edmonton; and in an observer capacity at the Ontario Human Rights Commission Conference on Age Discrimination, Toronto, and the Indian Association of Alberta Economic, Social and Human Development Conference held in Edmonton this past autumn.

STATISTICS

COMPLAINTS RECEIVED - 1970.

1.	Formal Complaints (Registered by Aggrieved Party)	86
2.	Informal Complaints (Registered by Third Party)	15
	Total Number of Complaints Registered	101
1.	(a) Formal Complaints Settled	40
	(b) Formal Complaints Withdrawn	3
	(c) Formal Complaints Pending	7
	(d) Formal Complaints Beyond Jurisdiction Of The Act - No Further Action Taken	14
	(e) Formal Complaints Beyond Jurisdiction Of The Act - Referred to More Appropriate Authority	22
2.	(a) Informal Complaints Settled	7
	(b) Informal Complaints Withdrawn	0
	(c) Informal Complaints Pending	1
	(d) Informal Complaints Beyond Jurisdiction Of The Act - No Further Action Taken	1
	(e) Informal Complaints Beyond Jurisdiction Of The Act - Referred to More Appropriate Authority	6

COMPLAINTS RELATED TO RACIAL, ETHNIC OR RELIGIOUS GROUP

Native (Canadian Indians and Metis)	28
Negro	8
East Indian	9
Anglo Saxon	3
French Canadian	2
European	14
Phillipino	1
Fijian	1

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Religion (Unspecified)	1
Unspecified	34

COMPLAINTS REGISTERED IN AREAS OF:

Employment	48
Public Accommodation	8
Public Services	10
Apartment Accommodation	13
Other Non-Public Accommodation	4
Miscellaneous	18

LITERATURE DISTRIBUTED

Title	Number of Copies (Figures Approx.)
The Alberta Human Rights Act	1,007
The Alberta Human Rights Act and the Employer	1,421
The Alberta Human Rights Act and Managers of Hotels, Motels, Restaurants, Theatres and Places of Entertainment	1,298
The Alberta Human Rights Act and the Individual (English)	3,191
The Alberta Human Rights Act and the Individual (Cree)	29
The Alberta Human Rights Act and the Individual (Chinese)	35
The Alberta Human Rights Act and the Individual (Czechoslovakian)	17
The Alberta Human Rights Act and the Individual (French)	26
The Alberta Human Rights Act and the Apartment Dweller	3,856
Human Concern (Quarterly Newsletter)	3,448

Religion (Unspecified)	1
Unspecified	34

COMPLAINTS REGISTERED IN AREAS OF:

Employment	44
Public Accommodation	8
Public Services	10
Apartment Accommodation	14
Other Housing Accommodation	4
Miscellaneous	12

LITERATURE DISTRIBUTED

Title	Number of Copies (Figures Rounded.)
The Alberta Human Rights Act	1,000
The Alberta Human Rights Act and the Employer	1,400
The Alberta Human Rights Act and Managers of Hotels, Motels, Restaurants, Theatres and Places of Entertainment	1,200
The Alberta Human Rights Act and the Individual (English)	5,100
The Alberta Human Rights Act and the Individual (Cree)	[illegible]
The Alberta Human Rights Act and the Individual (Chinese)	[illegible]
The Alberta Human Rights Act and the Individual (Czechoslovakian)	[illegible]
The Alberta Human Rights Act and the Individual (French)	[illegible]
The Alberta Human Rights Act and the Apartment Dwellers	[illegible]
Human Concern (Quarterly Newsletter)	1,[illegible]

A.T.A. Magazine Reprint of Human Rights Officer's Article	25
Human Rights Placard	359
Human Rights Display Scroll (Framed)	18
Human Rights Display Scroll (Unframed)	163
Human Rights Kit	3
Let's Take a Look at Prejudice (Part I)	36
Let's Take a Look at Prejudice (Part II)	36
The Roots and Causes of Prejudice	36
Prejudice - A Spiritual Pestilence	36
Race, Ignorance and Discrimination	36
Discrimination, What It Does To Man	36
Royal Bank Newsletter (January Issue)	36
UNESCO - Bulletin	36
Fair Employment Laws in Canada	36
Is Your Productivity Being Undermined?	36
Human Rights In Canada	36
Human Rights Review	36
Do Parents Teach Prejudice	3
The Gentle People of Prejudice	3
Indians of the Prairie Provinces	3
Let's Take a Look at Prejudice and Discrimination	36

RADIO AND TELEVISION PARTICIPATION OF HUMAN RIGHTS BRANCH PERSONNEL

Number of Programs	5

SPEAKING ENGAGEMENTS

Number of Engagements	Total Audience
25	1,292

HUMAN RIGHTS PROGRAMS

Number Of Programs	Number of Participants
9	462

EXTENDED WORKSHOPS

Number of Workshops/Sessions	Number of Participants
1/6	36

[illegible]	CODE		DESCRIPTION	1971 - 1972 ESTIMATE	1970 - 1971 ESTIMATE	1969 - 1970 ACTUAL	[illegible] ACTUAL
714			HUMAN RIGHTS ACT	47,814.00	31,820.00	20,[illegible]07.12	25,7[illegible].67
714	130		ADVERTISING	100.00	100.00	.00	.00
	305		ENTERTAINMENT EXPENSES	100.00	100.00	6.90	79.7[illegible]
	3[illegible]		FEES AND COMMISSIONS	800.00	800.00	151.50	[illegible]
	[illegible]		FREIGHT EXPRESS ETC	200.00	200.00	.00	[illegible]07.4[illegible]
	350		FURNISHINGS EQUIPMENT ETC	400.00		10[illegible].00	[illegible]
	4[illegible]		[illegible] EQUIPMENT			4.30	
	4[illegible]	[illegible]	MATERIAL ETC ADMIN AND OP	5,600.00	6,000.00	1,03[illegible].17	[illegible]
	[illegible]	[illegible]	MATERIAL ETC CONST & MAIN			3.76	
	6[illegible]		MISCELLANEOUS	10.00	10.00	14.35	.00
	740		POSTAGE	4,000.00	2,000.00	1,93[illegible].[illegible]2	[illegible]1.1[illegible]
	77[illegible]	7[illegible]	RENTALS	1,800.00	1,200.00	1,5[illegible].27	1,[illegible]
	7[illegible]		REPAIR & MAINT FURN EQUIP	10.00	10.00	13.96	10.00
	[illegible]		REPAIR OF OFFICE MACHINES	50.00	50.00	36.76	[illegible]
	[illegible]		SALARIES	26,884.00	14,930.00	12,903.74	11,637.4[illegible]
	[illegible]		TELEPHONE AND TELEGRAPH			162.12	[illegible]
	[illegible]	[illegible]	TELEPHONE AND TELEGRAPH	450.00	350.00		
	[illegible]		TRAVEL EXP NOT PUBLIC SER	10.00	10.00		127.[illegible]
	880	915	TRAVELLING OF PUB SERV	6,500.00	6,000.00	2,817.41	2,170.[illegible]
	9[illegible]		TUITION	400.00	10.00	24.00	.00
	980		WAGES	500.00			

Code 350 - Dictaphone Equipment 400.00